

Destry Jaimes | Systems Engineer

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One of the first lessons I learned as a SysAdmin was that laziness is a virtue. Since then, I've found ways to automate most everything related to managing complex enterprise infrastructures. I believe in security by design, and bring a security-first mindset into all of my solutions. I'm passionate about championing tools and processes that enhance productivity and reduce churn while increasing reliability, security, and performance - all at scale. I'm drawn to strong teams and interesting challenges, and thrive in inclusive cultures that embrace creative thinking.

Principal Site Reliability Engineer @ ForgeRock

Remote | 2018 - Present

I was brought on to the ForgeRock SaaS team in order to help build a reliable platform on which to run a new SaaS offering of the ForgeRock Identity product. My responsibilities here include design and implementation of solutions around logging, monitoring, and automated deployments that will allow us to manage hundreds of distributed Kubernetes environments hosted on Google Cloud Platform. Among the many engineering efforts, I also strive to evolve our processes and workflows in ways that will help lead us to more secure and efficient practices.

Senior DevOps Engineer @ Starbucks

Seattle, WA | 2016-2018

I was the fourth member of the new Cloud Foundation Services team, responsible for engineering and automating a complex, multi-region AWS infrastructure to support an internal shift to microservices. I was tasked with everything from building declarative manifests for AWS resources and Kubernetes specs, to authoring REST API clients and glue-code that pulled it all together for automation. I also lead a team of engineers to evolve our database layer into a resilient and highly-available system with cross-region replication and seamless failover. Leveraging modern, cloud-native technologies and very strong vendor relationships, we enjoyed a glowingly successful production launch in Japan which began netting an additional \$3M/day in revenue from day one.

Data Security Analyst @ Apple

Austin, TX | 4/2016-12/2016

As part of the new Data Security Team at Apple's Austin campus, I was responsible for engineering a log processing pipeline that would ingest, process, and deliver high-volumes of log events from all internal and external facing applications and hardware to a central location for InfoSec. I worked closely with various application teams around the globe to build a lexicon of the varying log formats and fields used in an effort to help us understand and normalize the log information as it flowed through our pipeline.

Senior Systems & Security Admin @ Cycorp

Austin, TX | 2013-2016

Cycorp is focused on artificial intelligence research which posed a unique set of challenges from hardware to OS configurations. I joined soon after a complete rip-and-replace of their entire infrastructure that was far from complete. During my time there, I introduced solutions for centralized logging, monitoring, configuration management, and ultimately helped create an entirely automated and immutable environment. As the company moved to a hybrid, on-prem + in-cloud environment, I was tasked with designing and automating a repeatable cloud infrastructure solution in AWS.

UNIX Systems Admin @ AT&T

Austin, TX | 2009-2011

I joined the UNIX team of the Wifi Services department where we supported the underlying infrastructure for public wifi hotspots at Starbucks, McDonald's, Hilton Hotels, and numerous other hotspot deployments around the country. Daily ops included managing and scaling RADIUS, DNS, DHCP, and application servers, as well as working closely with DBAs and development teams to roll out new and updated services.

UNIX Systems Admin & CSO @ Maas Global Solutions

Simi Valley, CA | 2008-2009

When I joined MGS, the company was a brand new start-up focused on creating a payment processing platform for health providers. In under a year, I successfully rebuilt their entire infrastructure, and defined new process and policies that helped us gain PCI Level 1, SAS 70, and HIPPA compliance.

UNIX Systems Admin @ Coremetrics (IBM)

Austin, TX | 2006-2007

Server Performance Analyst @ AMD

Austin, TX | 1/2006-10/2006

Linux Systems Admin @ Dell

Austin, TX | 2005-2006

UNIX Systems Admin @ Cassity Jones LLC

Longview, TX | 2000-2005